



At Home

Qualification Assessment and Pre-screening Tool

Care Manager applicant: Please complete these questions in order to help us assess your qualifications for the role of a Humana At Home Network Field Care Manager.

Instructions on how to properly save this assessment:

In order for us to read your complete responses, please "Save As" this document. This will allow the form to remain an expandable.

Applicant's name:

Date:

1. Describe your care management experience in a community based or in-home setting:

2. Describe your most professionally challenging case/patient, how did you work with the case/patient?

3. How would you engage a member to accept Humana At Home services?

4. What would you teach a member with CHF or Diabetes about the disease process, and how might you help them manage their care?

5. What is the greatest number (caseload) of patients you have managed in the past?

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6. What is the greatest number of weekly home visits you have managed in the past?

7. How comfortable are you working independently from your home and contacting your supervisor and other support via phone/email?

8. What is your comfort level working with computer based systems?